

Wellbeing Statement

We are pleased to Welcome you to Monteverdi Tuscany.
The safety and wellbeing of our guests and staff is our top priority.

General Information

We maintain a schedule of multiple daily cleanings to ensure a safe and comfortable environment including scrupulous housekeeping protocols in our Hotel, at our Spa and in our Restaurants.

We clean the air in common spaces and our rooms through routinely monitored purification systems.

Hand sanitizer stations are located throughout the property.

The health of our staff is carefully monitored. Any team member that has any reason to believe they may have been exposed to illness, or are showing symptoms, is asked to stay home.

Each team member is required to show their Green Pass before starting work, and we carry out daily checks to ensure a high level of safety.

Mask Usage

To ensure the health and safety of our guests, our staff use and wear the personal protective equipment required by Italian law and by ministerial decrees. We continue to monitor guidance for mask wearing and additional precautions from the Italian Ministry of Health and the Tuscany Region

We are happy to provide disposable masks for guests to wear during their stay.

Arrivals and Departures

Check-in and check-out procedures are organized in compliance with the provisions issued by the Italian Ministry of Health and the Tuscany Region, ensuring correct social distancing where necessary.

All vehicles will be disinfected before being returned by our staff.

Our regular outdoor activities are available individually and for groups for the maximum number established by the Italian Ministry of Health and the Tuscany Region.

Please contact the Concierge team if you have any questions.

This document is subject to change based on the pandemic trend and the information provided by the Italian Ministry of Health or the Tuscany Region.